

How to Borrow IH Equipment:

Step One: Coordinate with your Regional Health Command at the following contact phone numbers, if they cannot support you, then contact the APHC Equipment Laboratory via the link.

- RHC-Atlantic: 301.677.6426
- RHC-Central: 210.221.3284
- RHC-Europe: 314.486.8237
- RHC-Pacific: 315.263.8497
- APHC: usarmy.apg.medcom-aphc.mbx.ihequipmentrequest@mail.mil

Step Two: Send an e-mail request as directed by the contact at the RHC or APHC with the following information.

- Name of requestor
- FedEx Shipping Address
- Phone Number
- E-mail
- IH Equipment requested and quantity (e.g. MultiRAE IR Multi Gas Analyzer, Jerome Mercury Vapor Analyzer, 5 Gilian Air Sampling Pumps)
- Reason you need to borrow the IH equipment (e.g. Indoor Air Quality Surveys; Aggressive Sampling Plan for Indoor Firing Ranges)
- Date IH equipment required
- Date IH equipment will be returned (30 calendar days maximum)

FAQ

1. How soon will you ship an instrument?

We will try to ship as quickly as we can. Normal range of time is usually 7-10 business days.

Please note that all equipment requests should be at least 45 days in advance in order to fulfill your request in a timely manner.

2. What is the shipping policy?

The customer pays for shipping, which must be secure and insured (such as FedEx or USPS).

The return shipping tracking number must be provided to the IH Equipment Lab by email at the time it is shipped.

3. Calibration?

Every instrument the APHC IH Equipment Lab loans out is calibrated according to manufacturer's requirements, technical manual (TM) or the National Institute of Standards and Technology.

4. Costs?

There is no cost to borrow IH Equipment.

If we don't have the equipment the customer needs, such as a particular type of calibration gas or sensor, the customer will need to take measures to purchase it.

Note: some specialty gases or sensors could take up to 4-6 weeks for delivery.

5. What happens when an instrument breaks or doesn't work properly?

We will attempt to remedy the problem by eliminating the possibility of user error by phone.

If that doesn't work, the instrument must be shipped back to the IH Equipment Lab for further evaluation.

The customer will be responsible for any damage to instruments beyond normal wear and usage.